

## 我的電腦不能連上網路怎麼辦(電腦已完成網路註冊)

請先確認到哪個節點不能連線

- (1)http://nms.asia.edu.tw 可以連線到網路註冊系統(連線到校內正常)  
(2)http://web.asia.edu.tw 可以連線到學校首頁(連線到校內伺服器正常)



- (3)http://www.tcrc.edu.tw 可以連線到台中區網中心(連線到台中區網中心正常)  
(4)http://www.twaren.net 可以連線到國家高速網路與計算中心(連線到TWAREN正常)  
(5)http://www.ntu.edu.tw 可以連線到台灣大學(連線到其他學校正常)



- (6)http://www.hinet.net 可以連線到國內的網站(連線國內正常)  
(7)http://www.pchome.com.tw 可以連線到國內的網站(連線國內正常)



- (8)http://www.google.com.tw 可以連線到國外的網站(連線國外正常)  
(9)http://www.facebook.com.tw 可以連線到國外的網站(連線國外正常)



### 只有 1 台電腦異常時

- 如果是(1)~(2)就連不到的時候，請到[宿舍櫃台的報修電腦](#)申請檢測協助(維修通報系統)

### 多台電腦都相同異常時

- 如果是(1)~(2)就連不到的時候，請通報資訊處服務櫃台，看是否已經發現處理中。
- 如果是(3)才連不到的時候，是校內都無法連外，多為區網中心維修 或 到區網中心的光纜斷線。
- 如果是(4)~(5)開始才連不到的時候，表示學術網路端出現異常，資訊處通報區網中心協助。
- 如果是(6)~(7)開始才連不到的時候，表示學術網路的外部線路異常，資訊處通報區網中心協助。
- 如果是(8)~(9)開始才連不到的時候，表示學術網路的對國外線路異常，資訊處通報區網中心協助。

## My computer can not connect Internet, what can I do?

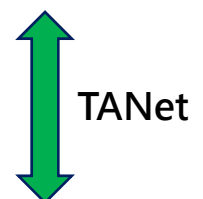
### (My computer has been completed network registration)

Please make sure to which nodes can not connect

- (1)http://nms.asia.edu.tw , Can connect to "Network Registration System".  
(to LAN status normal)  
(2)http://web.asia.edu.tw , Can connect to website of Asia University, Taiwan.  
(to Campus status normal)



- (3)http://www.tcrc.edu.tw , Can connect to Taichung Region Network Center (TCRC).  
(to Region Network Center status normal)  
(4)http://www.twaren.net , Can connect to National Center for High-performance Computing.  
(to TWAREN status normal)  
(5)http://www.ntu.edu.tw , Can connect to National Taiwan University.  
(to any university in Taiwan is normal)



- (6)http://www.hinet.net , Can connect to the site in Taiwan.  
(to any websites in Taiwan is normal)  
(7)http://www.pchome.com.tw , Can connect to the site in Taiwan.  
(to any websites in Taiwan is normal)



- (8)http://www.google.com.tw , Can connect to sites abroad.  
(to any websites in foreign countries is normal)  
(9)http://www.facebook.com.tw , Can connect to sites abroad.  
(to any websites in foreign countries is normal)



### When only one is not normal computer

- If (1) to (2) can not connect, please fill out the repair form in Maintenance Report System , there is have a computer in the dormitory service counter.

### When more than one computer is not normal

- If can not connect at (3), Campus are unable to connect to the outside.  
Unless bulletin service, in most cases as "TANet sources (TCRC) maintenance" or "fiber problems on the road".
- If (4) to (5) can not connect, "TANet" abnormal, we can only inform TCRC help repair it.
- If (6) to (7) can not connect, "TANet connected to the" non-educational and non-research institutions in Taiwan" abnormal, we can only inform TCRC help repair it.
- If (8) to (9) can not connect, "TANet connection to an overseas line" abnormal, we can only inform TCRC help repair it.